

# Welcome!

In an effort to streamline our operations and improve customer service, the City of Modesto has implemented an Interactive Voice Response (IVR) system.

We encourage you to use the IVR system to fulfill many of your needs. You can use the system 24-hours a day, 7 days a week, 365 days a year to do many things:

- Schedule an Inspection
- Reschedule an Inspection
- Cancel an Inspection
- Check Inspection Status
- Check Plan Review Status

## Other Important Numbers

Building & Development      209.571.5135  
Services Fax



## City of Modesto Automated Phone Permit Access



Quick Reference Guide

**(209)571-5881**

P.O. Box 642  
Modesto, CA 95353



*Schedule, Reschedule or  
Cancel an Inspection...  
Just a Phone Call Away!*



[www.selectrontechnologies.com](http://www.selectrontechnologies.com)

## What You'll Need

- a. A touch-tone telephone.
- b. A site-specific Permit Number from your printed permit.
- b. Inspection Code (see the panel to the right for a complete list).

You will be prompted through the entire process. Press [\*] at any time for more information on how to use the system. To return to the previous menu at any time, press the [#] key.



## How It Works

To use the City of Modesto's Automated Phone Permit Access system, simply dial the direct line, **(209)571-5881**, and follow the simple instructions. It's available 24 hours a day, 7 days a week!

## Choose Your Option

The Automated Phone Permit Access system prompts you each step of the way. You may perform multiple transactions during each call. At the end of the call you will be issued a confirmation number. We recommend that you keep a record of all of your confirmation numbers and associated transactions in case they are needed in the future.

Press [1] Schedule an Inspection  
Press [2] Cancel an Inspection  
Press [3] Obtain Inspection Results  
Press [4] Hear Plan Review Status  
Press [0] Transfer to Staff  
Press [#] Disconnect and Hang Up  
Press [\*] Additional Information

1. Call the Automated Phone Permit Access system at **(209)571-5881**.
2. When the system answers, select English or Spanish.
3. Select the option you want (see the list above).
4. Enter your Permit Number when prompted.
5. Enter the inspection code, if necessary, for the type of inspection needed.

**FOLLOW THE PROMPTS**

**IT'S THAT SIMPLE !**

## Inspection Codes

5360 2nd Flr Drain Test/ Top Out	5320 Rough Frame Plumb/ Elec/Mech Insp
6300 Air Cond/Elec Insp	5420 Rough HVAC/Ducts
5660 Elec Insp	5460 Rough HVAC/Ducts (Comm)
5640 Elec Serv Insp	5180 Rough Plumb Insp
5680 Elec Tag Insp	5100 Secondary Feeders/ Transformer
6700 Final Inspection	5300 Shear Wall/Connect/ Diap Insp
5220 Fireplace Insp	6480 Shower Frame Insp
5240 Foundation/Form/ Uffer Insp	6500 Shower Pan Insp
6080 Fully Flashed Equip Stand	6260 Sign - Elec Insp
5600 Gas Pipe/Pressure Test Insp	6280 Sign - Structural Insp
5700 Gas Tag Insp	6240 Sign - UL # Verify Insp
5920 Grade/Drain Insp	6180 Steel Bond, Elec, Plumb (Pool)
5720 Handicap Comp Ok Insp	5340 Structural Insp
6310 HERS Certification	5620 T-Bar Elec Insp
5540 Insulation Insp	6520 Tear Out (Shower)
5380 Int Shear Wall/Wall Bd	6060 Temp C of O
5560 Lath Insp	5040 Temp Power Insp
5260 Masonry Insp	5200 Underflr Frame Insp
5440 Mech Insp	5160 Underflr Plumb Insp
6320 Mobile Home Insp	6200 Undergrnd Gas Insp
6340 Mobile Home Setup Insp	5140 Underslab Plumb/ Elec/Mech Insp
6680 Model Final	6540 Venting Insp
5740 On-Site Elec Insp	5580 Wall Bd Nail Insp (Sheetrock)
5060 On-Site Sew/Wtr/ Drain Insp	6400 Water & Sewer Cap Insp
5760 Parking Lot Insp	6220 Zoning OK Insp
6360 Pedestal Insp	
6380 Perimeter Fence Insp	
6120 Pool/Spa Barrier Comp Insp	
6140 Pool/Spa Pre-Deck Insp	
6160 Pool/Spa Pre-Plaster Insp	
6460 Premove Insp	
6100 Pre-Reroof Insp	
5280 Roof Shtg/Diap Insp	
5400 Rough Elec Insp	